

ABOUT US

At Hands and Hearts Home Care, compassion is our focus. Hands and Hearts

Home Care has been the Midlands' most respected home care provider since 2008. Hands and Hearts Home Care provides

outstanding care for all people, regardless of age or medical condition. Our experienced caregivers provide a wealth of services and are extremely friendly and compassionate. We not only support patients, but we also support families and friends. We educate families, giving them the tools they need to provide the proper level of care for their loved ones. We can provide assessments and care plans, as well. With one call to Hands and Hearts Home Care, your care giving worries will disappear. We can alleviate your stress and ensure that your loved one receives an exceptional level of care.



Dedicated to providing excellent In-Home Care by our team of friendly, capable Caregivers delivering non-medical care to Clients of all ages

Hands & Hearts Home Care

Whether you would like help for only a few hours or 24 hours a day, our Caregivers can be there for you!



Phone: 803-926-1669 (24hrs/day)

Fax: 803-926-1672



153 Dreher Rd.

West Columbia, SC 29169



Facebook.com/HandsandHeartsHomeCare

"Staying at Home
IS an Option"

www.handsandheartshomecare.com

OUR SERVICES

Hands and Hearts Home Care strives to make your search for an In-Home Care provider as easy and stress free as possible. Beginning with an Initial Assessment at no cost, we have the opportunity to develop a Care Plan that focuses on immediate care needs as well as long-term security and peace of mind. Here are just a few of the Daily Living Activities our Caregivers can perform

- Bathing (Shower/Bed Baths)
- Dressing
- Toileting and Incontinence Care
- Routine Grooming
- Light Housekeeping
- Laundry
- Shopping/Errands
- Escort to Doctor Appointments
- Transportation
- Meal Preparation
- Eating/Feeding
- Making Beds/Changing Linens
- Medication Reminders
- Light Exercise
- Recreational Activities
- Mobility
- Taking out the Trash
- Picking up Prescriptions
- Preparing Future Meals
- Organizing Mail
- Assisting with Pet Care
- Plant Care
- Alzheimer's/Dementia Care
- Facility/Hospital Sitting
- Companionship
- Hospice Care
- Relief Care

Why Choose Hands and Hearts Home Care?

Client Care is our number one priority. By customizing your Care Plan, a schedule is formulated to meet your specific needs. Continuous follow-up and updating of Care Plans is completed by Office Staff or our Quality Control Specialist. Satisfaction Surveys are routinely given to our Clients and Caregivers to help us continue to provide quality care.

Our mission is to improve people's lives and help them age in place, by offering comprehensive In-Home Care and supportive services that are cost-effective.



You and your loved ones can have peace of mind knowing that we are providing compassionate Caregivers to ensure stability and personal attention while receiving the highest quality care.



Each Caregiver is provided with their Client's Care Plan, as well as their "Client Biography". This allows your Caregiver to become familiar with your specific needs and diagnosis.

The Client Biography provides and insight to who you are with information such as your likes, dislikes, previous work profession, and what to do during "down time".

OUR CAREGIVERS ARE

Hands and Hearts Home Care's Caregivers are carefully screened through a three-tiered interviewing and hiring process. This includes SLED background, Drug and Reference Checks.

All Caregivers are Insured, Bonded, W-2 employees and are required to complete at least 12 Continuing Education Courses annually.



If possible, a "Meet and Greet" will be scheduled prior to assigning permanent Caregivers, to confirm they are indeed matched to your needs.

We are continuously working on how we can provide even better services. Our Quality Control Specialist will do frequent in person visits to update Care Plans, Client Biographies, and conduct Satisfaction Surveys to Clients and Caregivers.